



# City of Jamaica Beach

## Overview of Online Water Account Access

### Overview of Online Access to Water Account:

- Dashboard Summary of Water Account
- View, Save and Print Current and Past Water Bill Statements
- View Water Usage Chart for past 13 months
- View Billing History for two years
- View Transaction History for two years
- Manage Account Name and Email
- Option to sign-up for Paperless Billing to receive a monthly email to let you know when you can view your current bill online. Cancel at any time.
- One time payment of water bill online:
  - ✓ Credit Card with 5% transaction fee
  - ✓ Check ACH with \$1 transaction fee

# Jamaica Beach Water User Dashboard

PAY BILL

MENU

Dashboard

View billing history

View transaction history

Manage account

ACCOUNT

Account Information

Add another account

LOG OUT

VILLAGE OF JAMAICA BEACH

LOG OUT

City of Jamaica Beach

TEXAS

User Dashboard

USER DASHBOARD

TOTAL DUE NOW \$98.65

View and Print Current Bill

PENALTY \$10.00

AFTER DUE DATE 03/22/24 \$108.65

Notifications

You are currently signed up to receive paperless statements

BANK DRAFT ACH Automatic Payment Method.

Billing History

Billing Period	Amount	Payment Date	Payment Amount
Jan - 2024	\$100.11	02/22/24	\$100.11
Dec - 2023	\$92.81	01/22/24	\$92.81
Nov - 2023	\$95.73	12/28/23	\$95.73

VIEW BILLING HISTORY

Name

Service Address

Email

Account Number

MANAGE ACCOUNT

Contact Information

Mailing address & Customer support

VILLAGE OF JAMAICA BEACH

5264 JAMAICA BEACH

JAMAICA BEACH, TX 77554

Customer Service: 409-737-1142

Email to District Office

Usage

Month

Feb

Dec

Oct

Aug

Jun

Apr

Feb

5

4

3

2

1

0

3

3

2

3

3

2

4

2

3

3

1

3

3

3

# Water Bill History

PAY BILL

MENU  
Dashboard

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Account Information

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VILLAGE OF JAMAICA BEACH

LOG OUT

User Dashboard > Billing History



**BILLING HISTORY** Account Number:

Show  entries

Search:

Billing Period	Amount Bill	Payment	Payment Date	Balance	WATER - TOTAL GALLONS	Read Date
Jan - 2024	\$100.11	\$100.11	02/22/24	\$0.00	3.2	01/17/24
Dec - 2023	\$92.81	\$92.81	01/22/24	\$0.00	2.2	12/19/23
Nov - 2023	\$95.73	\$95.73	12/28/23 (3)	\$0.00	2.6	11/17/23
Oct - 2023	\$78.29	\$78.29	11/22/23	\$0.00	2.6	10/17/23
Sep - 2023	\$75.29	\$75.29	10/22/23	\$0.00	1.7	09/14/23
Aug - 2023	\$85.29	\$85.29	09/22/23	\$0.00	4.0	08/22/23
Jul - 2023	\$76.29	\$76.29	08/22/23	\$0.00	2.2	07/13/23
Jun - 2023	\$78.29	\$78.29	07/22/23	\$0.00	2.6	06/16/23
May - 2023	\$157.08	\$157.08	06/22/23 (2)	\$0.00	0.0	05/24/23( CO )
Apr - 2023	\$91.79	\$0.00		\$91.79	3.3	04/24/23( CO )

Showing 1 to 10 of 24 entries

Water Bill Transaction History

PAY BILL

MENU  
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View transaction history

Manage account

ACCOUNT  
Account Information

Add another account

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VILLAGE OF JAMAICA BEACH

LOG OUT

User Dashboard > Billing History > Transaction History



VIEWING TRANSACTION HISTORY Account Number:

Show 10 entries

Search:

Billing Period	Description	Date	Balance Forward	Current Amount	Amount Due
Feb - 2024	Amount of your Last Bill			\$98.65	\$98.65
Jan - 2024	Payment - Thank You Amount of your Last Bill	02/22/2024		\$100.11 \$100.11	\$100.11
Dec - 2023	Payment - Thank You Amount of your Last Bill	01/22/2024		\$92.81 \$92.81	\$92.81
Nov - 2023	Deposit Refund Overpaid Overpaid from Dep ref - Overpaid from Dep ref Refund Check Overpaid Refund Op Deposit - Refund Op Deposit Payment - Thank You Adjustment - Correction for sewer Adjustment - Corr for Tax on Garbage Amount of your Last Bill	12/28/2023 12/28/2023 12/22/2023 12/08/2023 12/06/2023		\$250.00 \$250.00- \$95.73 \$16.25- \$1.09- \$113.07	\$113.07
Oct - 2023	Payment - Thank You Amount of your Last Bill	11/22/2023		\$78.29 \$78.29	\$78.29
Sep - 2023	Payment - Thank You Amount of your Last Bill	10/22/2023		\$75.29 \$75.29	\$75.29
Aug - 2023	Payment - Thank You Amount of your Last Bill	09/22/2023		\$85.29 \$85.29	\$85.29
Jul - 2023	Payment - Thank You Amount of your Last Bill	08/22/2023		\$76.29 \$76.29	\$76.29
Jun - 2023	Payment - Thank You Amount of your Last Bill	07/22/2023		\$78.29 \$78.29	\$78.29

# Manage Your Water Bill Account

PAY BILL

MENU  
Dashboard

View billing history

View transaction history

Manage account

ACCOUNT  
Account Information

Add another account

LOG OUT

VILLAGE OF JAMAICA BEACH

LOG OUT

User Dashboard > Billing History > Transaction History > Manage Account

## MANAGE ACCOUNT

### Profile

Account Number

Name

Service Address

User ID

Password

Reconfirm Password

Email

### Email Alerts

Sign up to receive Email Alerts about your Account

Email Bill Notification ☒ Yes ☐ No

☒ You are currently signed up for paperless statements

With paperless statements from Utility Office, you will receive an e-mail to let you know when you can view your current e-Bill online. Simply sign in to your account online, view your statement electronically and then choose how to pay it. To view and retain a copy of your electronic statement, you must be able to view, save or print documents in PDF format. You can cancel your paperless billing service at any time. To do so, just uncheck the above selection. Customer acknowledges the unreliability of public email and understands they are responsible for making timely payments regardless if the email notifications are received.

### Personal Information

First Name

Last Name

Company

Address

City

State

ZIP Code

Submit

Cancel



Pay bill  
MENU

Dashboard

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VILLAGE OF JAMAICA BEACH

LOG OUT

User Dashboard > Transaction History > Manage Account > Payment

PAYMENT

Amount Due

Account Number

Name

Service Address

Date Due

03/22/2024

Amount Due

\$98.65

REMOVE

Payment Method

Amount to pay

\$98.65

Payment Type

Pick One

CONTINUE WITH TRANSACTION

Payment Types:

Visa

Mastercard

American Express

Discover

Check

✓ Your Access Fee / Transaction Fee will be calculated and shown on the next page.

( Without Access Fee / Transaction Fee )

Your Access Fee / Transaction Fee will be calculated and presented on the next page.

This service allows you to pay your VILLAGE OF JAMAICA BEACH utility bill electronically.

We accept Visa, MasterCard, American Express, Discover Cards, Check Payments will be processed / posted in 1-2 business days.

CITY OF JAMAICA BEACH

TEXAS

## Dashboard

[View transaction history](#)

ACCOUNT

[Add another account](#)

LOG OUT

**LOG OUT**

## PAYMENT

## Account Number

Name

Service Address

Date Due

03/22/2024

Amount Due

\$98.65

REMOVE

## Amount to pay

\$98.65

Payment Type

Pick One

**CONTINUE WITH TRANSACTION**

We accept Visa, MasterCard, American Express, Discover Cards, Check Payments will be processed / posted in 1-2 business days.

## Visa

## Mastercard

## American Express

## Discover

## Check

✓ **Your Access Fee / Transaction Fee will be calculated and shown on the next page.**



# By Check (ACH) One Time Payment - Access Fee and Terms and Conditions

## Payment Information

Total Amount to Pay (includes Transaction Fee)

\$	99.65
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Transaction Fee

\$	1.00
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Do you accept the Transaction Fee? ☐ Yes ☐ No

If you have received a Disconnect Notice and are making a payment on or after the date of notice, you will need to notify customer service as soon as possible and provide the approval code.

Payment Type

Check
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Name as it appears on check:

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Checking Account Number:

BANK ACCOUNT NUMBER
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Retype Checking Account Number:

RE-ENTER BANK ACCOUNT #
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Financial Institution Routing Number:

BANK ROUTING NUMBER
---------------------

Email

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Please make sure all fields are complete.

☐ I authorize this transaction. My checking account will be debited electronically.

By pressing the "Submit Payment" button, I am agreeing to the charges shown above and to the Terms And Conditions.

SUBMIT PAYMENT	CANCEL PAYMENT
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## Terms and Conditions

Before completing this transaction you must agree to the following Terms and Conditions:

This authorizes a one-time charge to your checking account. Please make sure all fields are complete. Incorrect information may cause a delay in processing and may result in additional charges as required by the districts Rates Order.

PLEASE NOTE: Payments could take up to 3 days to be posted to your account. In order to avoid late charges to your account, payments should be submitted 3 days prior to your due date. Authorized charges to your checking account will be processed for the amount indicated above.

Payments made by 10.00 P.M (CST) Monday thru Thursday will post to your Utility account the following business day.

Payments made Friday thru Sunday or Holidays will post the next business day.



# By Credit Card One Time Payment - Access Fee and Terms and Conditions

## Payment Information

Total Amount to Pay (includes access fee)

\$103.58

Access Fee

\$4.93

Do you accept the access fee? ☐ Yes ☐ No

If you have received a Disconnect Notice and are making a payment on or after the date of notice, you will need to notify customer service as soon as possible and provide the approval code.

Payment Type

VISA

Card Number

XXXX-XXXX-XXXX-XXXX

CVV

XXX

What is my CVV code?

Expiration Date

Email

First Name

Last Name

Address

City

Jamaica Beach

State

Texas

Zip Code

77554

Please make sure all fields are complete.  
By pressing the "Submit Payment" button, I am agreeing to the charges shown above and to the Terms And Conditions.

SUBMIT PAYMENT

CANCEL PAYMENT

## Terms and Conditions

Before completing this transaction you must agree to the following Terms and Conditions:

Your credit card statement will reflect two payments from this transaction:

1. One payment is an access fee of **5%** of the amount you pay online. This fee will appear on your statement as AVR, Inc. This fee is used to offset the costs of providing internet technology for the collection of utility payments.
2. The second payment will be for the amount you choose to pay on your utility bill. It will appear on your statement with the name of your utility provider.

The Access Fee will be listed as a separate line item on your credit card statement.

If your credit card bank approves the **5%** access fee but then declines the utility payment amount, your payment will not be completed and the bank-approved (preauthorized) access fee of **5%** will be canceled (voided). However, in this case, the access fee transaction may appear on your credit card account as a "preauthorized" or "pending" transaction. It will not be finally charged and your bank will eventually expire it (usually in 7-10 business days). If you used a debit card and your bank has already debited the access fee transaction, they will credit it back when they expire the preauthorized transaction, per industry standards.

Payments made by 10.00 P.M (CST) Monday thru Thursday will post to your Utility account the following business day.

Payments made Friday thru Sunday or Holidays will post the next business day.  
Payments made by 10.00 P.M (CST) Monday thru Thursday will post to your Utility account the following business day.

Payments made Friday thru Sunday or Holidays will post the next business day.