



Instructions Forgot Username or Forgot Password

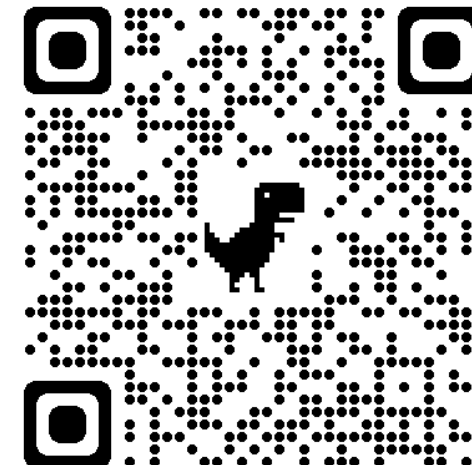
City of Jamaica Beach

Online Water Account Access

1. Navigate to the [City of Jamaica Beach](#) website
2. Hover over **DEPARTMENTS**
3. Select **Water & Sewer Department**
4. Select the first menu item: **ONLINE MUNICIPAL WATER UTILITY ACCOUNT**

OR

5. Use this QR Code:



Select **Forgot Username** or **Forgot Password**



Welcome...please sign in
to access your account.

LOGIN

User ID

Password

☐ Show password

LOGIN

First time Sign in

Forgot Username?

Forgot Password?

Guest Payments



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You Will Need Your Latest Water Bill

1 **Account Number EXACTLY** as shown on your water bill.
Example is XXXXX-XXXXXXXXXX
Include FIVE digits, the Dash and then the remaining TEN digits.

2 **Full Name EXACTLY** as it appears on your latest water bill. It will be last name, a comma and first name.

MAKE CHECK PAYABLE TO: VILLAGE OF JAMAICA BEACH 5264 JAMAICA BEACH JAMAICA BEACH TX 77554-8674	SERVICE ADDRESS		ACCOUNT NUMBER	
			1 XXXXX-XXXXXXXXXX	
	SERVICE PERIOD	FROM TO	BILLING DATE	
	01/23/24	02/22/24	03/01/24	
READ DATE(W) METER NUM. PRES. READ PREV. READ TOTAL GALLONS	02/16/24 67314321 24.1 21.1 3.0	WATER GALLONS		
	01/17/24 12/19/23 11/17/23 10/17/23 09/14/23 08/22/23 07/13/23 06/16/23 05/24/23 04/24/23 03/15/23 02/15/23	3.2 2.2 2.6 2.6 1.7 4.0 2.2 2.6 .0 3.3 3.3 3.1	DESCRIPTION	AMOUNT
			SEWER	34.35
			GARBAGE	15.00
			WATER	49.30
			THIS MONTH	98.65
			TOTAL NOW DUE	98.65
			PENALTY AMOUNT	PAY THIS AMOUNT AFTER
			10.00	03/22/2024 108.65

360

MESSAGES

Pay your bill at www.jamaicabeachtx.gov

** This is Not a bill **
Your acct will be drafted

346-E

AVR, Inc.

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT
PLEASE RETURN BOTTOM PORTION WITH PAYMENT

VILLAGE OF JAMAICA BEACH
5264 JAMAICA BEACH
JAMAICA BEACH TX 77554-8674
PHONE NO. (409) 737-1142

98.65	03/22/2024	108.65
ON OR BEFORE DUE DATE	DUE DATE	AFTER DUE DATE

* SALES TAXES INCLUDED

* BANK DRAFT - DO NOT PAY *

AMOUNT PAID

VILLAGE OF JAMAICA BEACH
5264 JAMAICA BEACH
JAMAICA BEACH TX 77554-8674

Forgot User ID

Instructions

- 1

Enter your email address.
- 2

Enter **Account Number EXACTLY** as shown on your water bill.
Example is XXXXX-XXXXXXXXXX
Include FIVE digits, the Dash and then the remaining TEN digits.
- 3

Enter your name **EXACTLY** as it appears on your latest water bill. It will be last name, a comma and first name.



To retrieve your User ID,
please enter the
following.

1

Email *

2

Account Number *

3

Name *

Please enter Account # / Name exactly as it appears on your latest bill.

SUBMIT

Response After Submitting the Forgot User ID Request




REQUEST USER ID

Email request respond.

Your request for User ID has been accepted and submitted. You will receive an email containing the requested information shortly.

 Log back in

 Go back to our website

Email Response With Your User ID

Village Of Jamaica Beach <donotreply@eonlinebill.net>

to me ▼



Transmission Postmark
03/26/2024 12:53:59 PM

Message from Village Of Jamaica Beach

Dear **Your Name**

Thank you for visiting Village Of Jamaica Beach Online E-Billing. Per your request, we are reminding you of the User ID associated with your account.

User ID: **Your User ID**

If you have questions, or believe you have received this email by mistake, please contact us:

E-mail: tsifuentes@jamaicabeachtx.gov

Call: 409-737-1142

Thank you very much for your business.

Regards,
Village Of Jamaica Beach

Forgot Password

Instructions

- 1

Enter your **Email** address.
- 2

Enter **Account Number EXACTLY** as shown on your water bill.
Example is XXXXX-XXXXXXXXXX
Include FIVE digits, the Dash and then the remaining TEN digits.
- 3

User ID that you used when registering. If you do not remember it, follow the **Forgot Username** process shown on the previous page.



To reset your Password, please enter the following.

1

Email *

2

Account Number *

3

User ID *

Please enter your User ID.

SUBMIT

Response After Submitting the Forgot Password Request




REQUEST PASSWORD RESET

Email request respond.

Your request for Password Reset has been accepted and submitted. You will receive an email containing the requested information shortly.

 Log back in

 Go back to our website

Email Response With Your New Password

Village Of Jamaica Beach <donotreply@eonlinebill.net>
to me ▾



Transmission Postmark
03/26/2024 1:01:43 PM

Message from Village Of Jamaica Beach

Dear , **Your Name**

Thank you for visiting Village Of Jamaica Beach Online E-Billing. Per your request, the password associated with your account has been changed.

New Password: **Your New Password**

If you have questions, or believe you have received this email by mistake, please contact us:

E-mail: tsifuentes@jamaicabeachtx.gov

Call: 409-737-1142

Thank you very much for your business.

Regards,
Village Of Jamaica Beach

If you would like to change the new password assigned to you, please follow these steps:

1. Login to your account with the new Password from the email.
2. Navigate to **MANAGE ACCOUNT**.
3. In the **Profile Section**, navigate to the **Password** field and enter **your *SELECTED NEW PASSWORD*** in the **Password** field.
4. Enter **your *SELECTED NEW PASSWORD*** in the **Reconfirm Password** field.
5. Press the **Submit** button to save **your *SELECTED NEW PASSWORD***.